

Quiz Grade: 70.0% (A)

Quiz Submission

Art of Communication

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Total Questions: 10

Course Information

Course Title: Art of Communication
Course Code: LCACO 611
Credit Hours: 3

Quiz Questions, Student Answers, and Correct Answers

Question 1 of 10

Multiple Choice Question

What is the main objective of the course Art of Communication?

Available Options:

- (A) To improve communication skills
- (B) To learn about corporate environments
- (C) To understand the role of communication in success

(D) All of the above ← STUDENT SELECTED ← CORRECT ANSWER

Student's Answer: Option D: All of the above

Correct Answer: Option D: All of the above

Question 2 of 10

Multiple Choice Question

Which of the following is NOT a channel of communication?

Available Options:

- (A) Email
- (B) Phone calls
- (C) Gestures

(D) Pricing ← STUDENT SELECTED ← CORRECT ANSWER

Student's Answer: Option D: Pricing

Correct Answer: Option D: Pricing

Question 3 of 10

Text Answer Question

Explain the importance of communication in corporate environments.

Student's Answer:

the importance of communication is as follows: 1. It turns organisational goals into actions. It connects what leaders said to what teams heard. 2. it promotes speed and decision making 3. It promotes trust and improves engagement. it removed silos 4.it helps in organisational alignment by creating a shared picture of priorities and tradeoffs. 5. It reduces risk by promoting information sharing.

Correct Answer:

Effective communication is crucial for successful corporations as it helps in achieving organizational goals, maintaining a positive corporate culture, and improving collaboration among employees.

Question 4 of 10

Multiple Choice Question

Which of the following is NOT a communication style?

Available Options:

- (A) Assertive
- (B) Passive
- (C) Aggressive

(D) Intuitive ← STUDENT SELECTED ← CORRECT ANSWER

Student's Answer: Option D: Intuitive

Correct Answer: Option D: Intuitive

Question 5 of 10

Text Answer Question

What is the difference between hearing and listening?

Student's Answer:

Hearing is passive. It takes ears not effort. Understanding requires effort because you try to make sense. with understanding you focus and you can explain it back. understanding is active.

Correct Answer:

Hearing is the physical ability to perceive sound while listening involves actively paying attention, understanding, and responding to the message being conveyed.

Question 6 of 10

Multiple Choice Question

Which of the following is an example of non-verbal communication?

Available Options:

- (A) Speaking
- (B) Writing

(C) Facial expressions ← STUDENT SELECTED ← CORRECT ANSWER

(D) Texting

Student's Answer: Option C: Facial expressions

Correct Answer: Option C: Facial expressions

Question 7 of 10

Text Answer Question

How can feedback and conflict resolution improve communication in a corporate environment?

Student's Answer:

Conflict resolution and feedback promote the following: - People say what they think thus improving innovation. - Issues get solved fast. - Teams trust each other more each time.

Correct Answer:

Feedback allows for open and honest communication, leading to continuous improvement and conflict resolution helps in resolving conflicts and maintaining a positive working relationship among employees.

Question 8 of 10

Text Answer Question

What is corporate culture?

Student's Answer:

It's how people behave when no one's watching. The vibe, the energy, the "this is how we do things here".

Correct Answer:

Corporate culture refers to the shared values, beliefs, and behaviors within an organization that contribute to its overall atmosphere and success.

Question 9 of 10

Text Answer Question

How can technology impact communication in a corporate environment?

Student's Answer:

Technology impacts communication in the corporation environment by bringing modern means of technology to make communication easier and efficient.

Correct Answer:

Technology can enhance communication by providing various channels and tools for communication, but it can also hinder effective communication if not used properly.

Question 10 of 10

Text Answer Question

What are some future trends in communication for corporations?

Student's Answer:

the following are future trends in communication: - Hybrid Work Models: With 64.4% of companies expected to adopt hybrid schedules, communication will focus on blending in-office and remote work seamlessly. - AI-Powered Productivity Tools: AI will automate tasks, summarize meetings, and manage schedules, boosting productivity by 29%. - Asynchronous Communication: Companies will shift to async-first practices, using video messages and shared docs to accommodate global teams and reduce meeting overload. - Virtual Reality (VR) and Augmented Reality (AR): Immersive tech will enable lifelike remote teamwork, training, and collaboration. - Cybersecurity: With remote work, cybersecurity will be a top priority, using AI-driven tools to protect distributed teams. - Globalized Talent: Companies will hire across borders, enhancing innovation and 24/7 operations. - Employee Well-being: Mental health and work-life balance will become non-negotiable, with companies investing in digital tools and resources

Correct Answer:

Some future trends include the use of virtual and augmented reality, AI-powered communication tools, and the integration of communication platforms.

